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Direct Ann to run an antivirus program on her laptop**Answer: B**QUESTION 17A project team is organized to implement a new wireless solution for a school. The team has already done the network diagrams and knows the locations that will need to be addressed in the project. The team is in the process of creating an SOW for the project as a whole and needs to add the critical pieces to the SOW to complete it and move to the next stage. Which of the following would the project team MOST likely add to the SOW?A.   Risk analysisB.   Plan to changeC.   Backout planD.   Change board approvals**Answer: C**QUESTION 18A user calls the help desk regarding a new Windows issues that started in the morning. The user can no longer use any locally attached devices, such as a mouse or a printer, and a reboot did not fix the problem.Which of the following would MOST likely fix the issue?A.   Roll back updatesB.   Disable the Windows Update serviceC.   Check for updatesD.   Restore hidden updates**Answer: A**QUESTION 19An end user's PC is taking a long time to boot. Which of the following operations would be the BEST to resolve this issue with minimal expense? (Select two.)A.   Remove applications from startupB.   Defragment the hard driveC.   Install additional RAMD.   Install a faster hard driveE.   End the processes in Task ManagerF.   Run the Disk Cleanup utility**Answer: AB**QUESTION 20A technician is setting up a SOHO wireless network for a healthcare office that does not have a server. The user requires the highest level of wireless security and various levels of desktop authentication to access cloud resources.Which of the following protocols and authentication methods should the technician implement? (Select two.)A.   WPAB.   WPA2C.   WEPD.   TKIPE.   RADIUSF.   MultifactorG.   TACACSH.   SSO**Answer: BF**QUESTION 21A technician is PXE booting a computer. Which of the following is the technician MOST likely performing on the computer?A.   Image deploymentB.   Multiboot configurationC.   In-place upgradeD.   System repair**Answer: A**QUESTION 22Ann, an employee at a company, calls the help disk to report issues logging on to a vendor's website. Joe, the technician, is able to log in successfully with his credentials before going to Ann's office. However, when he attempts to log in from Ann's office, Joe experiences the same issue. Ann asks Joe questions about the new software installed on the laptop from the pop-up notification. Which of the following are the NEXT steps Joe should take to resolve the issue? (Select two.)A.   Ask Ann for her credentials to verify and log on to the vendor's website from Ann's laptopB.   Verify Ann's laptop has the correct browser settingsC.   Check all browser cached files on Ann's laptop and log on to another vendor's websiteD.   Attempt to log on to another vendor's website from Ann's laptopE.   Ask Ann about the notification and review the installed programsF.   Reinstall the browser, reboot the laptop, and check the vendor's website again**Answer: CE**QUESTION 23Which of the following is the maximum RAM limit of a Windows 32-bit version?A.   no limitB.   4GBC.   8GBD.   32GB**Answer: B**QUESTION 24A user's smartphone is making the camera shutter noise even when the user is not taking pictures. When the user opens the photo album, there are no new pictures. Which of the following steps should be taken FIRST to determine the cause of the issue?A.   Uninstall the camera applicationB.   Check the application permissionsC.   Reset the phone to factory settingsD.   Update all of the applications on the phoneE.   Run any pending OS updates**Answer: B**QUESTION 25Joe, an end user, has been prompted to provide his username and password to access the payroll system.Which of the following authentication methods is being requested?A.   Single-factorB.   MultifactorC.   RADIUSD.   TACACS**Answer: A**QUESTION 26Which of the following devices provides protection against brownouts?A.   battery backupB.   surge suppressorC.   rack groundingD.   line conditioner**Answer: A**QUESTION 27Ann, a user, has purchased a new Android phone and is attempting to access a public hot-spot. When she gets a message indicating the page cannot be displayed. She notices there is a "?" in the radio icon in the toolbar.She has verified Bluetooth is active, airplane mode is off, and tethering is turned on. She uses the cell phone to call a technician for assistance. Which of the following is the MOST likely issue Ann is experiencing?A.   There is unauthenticated wireless connectivityB.   She has exceeded the data allowanceC.   The phone is only 3G capableD.   It is an unrooted phoneE.   The SIM card was not activatedF.   A data plan was not purchased**Answer: A**QUESTION 28A junior Linux system administrator needs to update system software. Which of the following shell commands would allow the administrator to gain the necessary permissions to update the software?A.   sudoB.   chmodC.   grepD.   pwd**Answer: A**QUESTION 29A small business has an open wireless network so vendors can connect to the network without logging in.

The business owners are concerned that a nearby company is connecting and using the wireless connection without permission. If the small business requires that the network remain open, which of the following configuration settings should be changed to address these concerns?A.   Default SSIDB.   MAC filteringC.   Power levelsD.   Content filteringE.   Firewall**Answer: C**QUESTION 30 A user's computer is displaying a black screen. The technician restarts the computer, but the OS still does not load. The technician discovers the OS was patched the previous evening. Which of the following should the technician attempt NEXT?A.   Reboot into safe mode and roll back the updatesB.   Repair the Windows RegistryC.   Configure boot options in the BIOSD.   Disable Windows services and applications**Answer: A**!!!RECOMMEND!!!1.|2019 Latest 220-1002 Exam Dumps (PDF & VCE) Instant Download:https://www.braindump2go.com/220-1002.html2.|2019 Latest 220-1002 Study Guide Video Instant Download: YouTube Video: <u>YouTube.com/watch?v=_dQWOIjBJsE</u>